



RESIDENTIAL HI SPEED SERVICE AGREEMENT

Locally owned and operated

Get connected and stay connected

PO Box 1100
Caloundra Qld 4551
t. 07 3067 7101
e. admin@flashfibres.com.au
www.flashfibres.com.au
ABN 66 600 357 908

1. CUSTOMER DETAILS

First Name: _____ Last Name: _____

Address: _____ Suburb: _____ State: _____ Pcode: _____

Phone: _____ Phone (work): _____ Mobile: _____

Contact Email: _____

The cancellation of an existing broadband connection may give rise to consequences under your contract with your current broadband supplier (such as early termination payout). It is your responsibility to check the terms of your contract to determine what these consequences might be.

2. TERM OF CONTRACT (Tick): 2 Year Fixed + Standard Installation Cost \$395 No Contract \$300 + Quoted Installation Cost

3. HI SPEED PLANS & PRICING

BRONZE Unlimited Quota Speed 25/5Mbps \$79.95/mth

SILVER Unlimited Quota Speed 40/20Mbps \$109.95/mth

GOLD Unlimited Quota Speed 50/30Mbps \$149.95/mth

4. PHONE PLANS

HOME MAX
Unlimited local - National & Mobile calls
\$39 per phone line

5. SELECTION

Transfer the information from sections 2, 3 & 4 (if applicable) and fill in the amounts below for a total.

Plan:	Cost:
Quota:	Cost:
Installation:	Cost:
Additional:	Cost:
Phone Plan:	Cost:
TOTAL: \$	

Standard residential installation is \$395.00. All prices quoted include GST. By signing this form I further acknowledge that I have read and accept the Standard Terms & Conditions which are available to view, download and/or print at www.flashfibres.com.au and form part of this agreement.

6. SIGNATURE

Name: _____ Signature: _____ Date: _____

Pre-Installation - All Paper work to be completed and submitted to Flash Fibres Pty Ltd: **1.** Installation should commence within 7 working days of receiving payment. **Installation process** - **1.** We will contact you to schedule an installation on a date and time that suits: Our normal working hours are from 9am - 4pm, Monday - Friday. We will make contact with you and arrange a time which suits. **2.** You will be notified when the technician is on his way. **3.** Your technician will advise any extra requirements such as infrastructure or additional costs before commencing work. **4.** Install may take between one to five hours depending on requirements. **5.** No account will be activated without prior payment. **6.** Once connected you'll be taken through a brief demonstration.