



RESIDENTIAL SERVICE AGREEMENT

Locally owned and operated

PO Box 1100
Caloundra QLD 4551
admin@flashfibres.com.au
www.flashfibres.com.au
PH: 07 3067 7101
ABN: 66 600 357 908

1. CUSTOMER DETAILS

First Name		Last Name	
Street Address:		Suburb:	
State:		Post Code:	
Phone:		Email:	

The cancellation of an existing broadband connection may give rise to consequences under your contract with your current broadband supplier (such as early termination payout). It is your responsibility to check the terms of your contract to determine what these consequences might be.

2. UNLIMITED DATA INTERNET PLANS & VOIP PHONE LINES

Internet Plan	Speed*	Monthly Payments	
		24-Month & No Contract	12-Month Contract
<i>Please Tick</i>	<i>Download/Upload</i>		
<input type="checkbox"/> Bronze	25/5mbs	\$69.95	\$74.95
<input type="checkbox"/> Silver	40/20mbs	\$99.95	\$104.95
<input type="checkbox"/> Gold	50/30mbs	\$119.95	\$124.95
<input type="checkbox"/> Platinum**	80/50mbs	Price on Application	Price on Application

HOME MAX – Unlimited local, national & mobile calls. \$39 per month, per phone line.

*Typical speeds subject to factors such as network capacity and traffic, the location of your modem, the wiring in your home and extreme weather conditions. **Platinum is offered on a case-by-case basis depending on the proximity to our signal repeater sites.

3. CONTRACT TERMS

Contract Terms
<i>Please Tick</i>
<input type="checkbox"/> 12-month
<input type="checkbox"/> 24-month
<input type="checkbox"/> No Contract \$200.00

4. SUMMARY OF SERVICE AGREEMENT

Selection	Please Indicate Below, If Applicable	
No Contract Option:	Cost:	\$
Internet Plan:	Cost:	\$
Phone Plan:	Cost:	\$
Installation*:	Cost:	\$
	Total:	\$

Standard residential installation starts from \$395 depending on requirements. All prices quoted include GST.

*Installation not applicable for existing customers

Name:	Signature:	Date:
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By signing this form, I further acknowledge that I have read and accept the Standard Terms & Conditions which are available to view, download and/or print at www.flashfibres.com.au and form part of this agreement.

Pre-Installation – All paperwork to be completed and submitted to Flash Fibres. Installation should commence within 7 working days of receiving payment. **Installation process** – **1.** We will contact you to schedule an installation on a date and time that suits: Our normal working hours are from 9am – 4pm Monday to Friday. **2.** Your technician will advise any extra requirements such as infrastructure or additional costs before commencing work. **3.** Installation may take between one to five hours depending on these requirements. **4.** No account will be activated without prior payment. **5.** Once connected you will be taken through a brief demonstration.